

# LAUNCH

## Smartlink Remote Platform



# Current Smartlink Sales Model

## Smartlink B

- Hardware



- Annual Service  
(Passenger or commercial vehicle)



# Current Smartlink Sales Model

## Smartlink C

- Hardware



- Annual Service  
(Passenger or commercial vehicle)

Or

- Pay per Use



Included Smartlink C VCI of X-431 PAD9/PAD7...

## Pay per Use

### Pre Paid Plan

1/10/20/Annual card: include 1/10/20/ Annual times remote service. (Valid time: 1 year)

### Post Paid Plan

It is for pre-bind Smartlink C only. Service providers or dealers will pay to Launch monthly according to how many times of remote service their pre-bind Smartlink C request.

Service provider or dealer have to apply this mode in advance, and Launch will discuss the price with service provider or dealer case by case.

## Annual Service/Pay-per-use

No.	Description	ERP Code	Comment
1	Include 1 remote service.	MK23305	It's for commercial or passenger vehicle.
2	Include one year Smartlink B or C service usage.	MK22416	One year valid. All remaining remote service times will be cleared after one year, unless another pay-per-use card is purchased before expiration.
3	Include 10 remote services.	MK22415	<b>It's for Smartlink C only, and works on commercial and passenger vehicles.</b>
4	Include 20 remote services.	MK23273	For example, a customer purchased 20 remote services card (MK23273) and 12 remote service remaining when it is going to be invalid. He/she can purchase another 1 remote service card(MK23305) to extend one year validation before expiration. So, the remaining remote service will be 13.

# Smartlink Remote Platform

## Login

<http://smartlink.x431.com/login>

Common user    Service provider    Dealers

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**Login**

[Forgot password](#)                      [Register now](#)

Common User	Smartlink C users to login. <b>Publish Remote Request.</b>
Service Provider	Smartlink B users to login. <b>Accept Remote Request.</b>
Dealers	Dealers to login. <b>Remote Connection Statistic.</b>

Note: Dealer account can't be registered online. They have to contact Launch to assign dealer account.

# Common User

SmartLink Service Platform | Common user

gl\_501651444 [Logout](#)

My post

Management ^

Activate device

Renew records

Personal information

Do you need Diagnostic Help from a technician?

[Start posting appointments of Diagnostic Help](#)

Waiting for reply

In process

Completed

S/N 980010000045

Time

Start date

~

End date

**Vehicle information: Volvo/V90/2017-2018**

S/N: 980010000045

VIN: 1233432435435

Fault description: test

Release time: 2021-08-18 15:51:17

Failure time: 2021-08-25 15:51:17

[View details](#)

Wait for reply

Total 1 records



1



# Common User

SmartLink

My post

Management

Activate device

Renew records

Personal inform

Make

Displacement

Please describe the vehicle trouble

+  
Upload

## Contact information

Please input E-mail address

## Service technician

Select service technician

 I agree [《Link Platform Register Protocol》](#)

## Select service technician

X

You can designate any of the following technicians to provide remote diagnostic assistance. If no technician is designated, all the following technicians can view your posted information.

mksj6347@naver.com

Company name:anycarland pungam Language:한국어

qinqiye@launchkorea.com

Company name:R Language:한국어,English,简体中文

service@aa-equipment.nl

Company name:Janssen Kerres Language:Nederlands

off.mecc.snc@virgilio.it

Company name:Officina Meccanica SNC di Musarra Language:Italiano

jcpcrwork@gmail.com

Company name:PCWORK Language:English

carservicef.licannitelli@gmail.com

Cancel

OK



# Activation

Activate device



The Product S/N and Activation Code can be found in the Password Envelope.

\* S/N:

\* Activation code:

Usage type:  Pay-per-year

Select function:  Passenger car platform function  
 Commercial vehicle platform fur

**Smartlink B**



Activate device



The Product S/N and Activation Code can be found in the Password Envelope.

\* S/N:

Pay-per-year  Pay-per-use

Passenger car and Commercial car platform functions

**Smartlink C**

# Activation

\* S/N: 980010000045

\* A

**Pay** [X]

Please enter the Voucher info.

Card number

Password

Cancel Pay

only 1 function can be purchased at a time. The usage

Smartlink B

Smartlink C



# Service Provider

SmartLink Service Platform |

Service provider

gl\_501651444

Logout

Remote diagnosis

Management ^

Statistics

Activate device

Pre-bind Device

Renew records

Partner

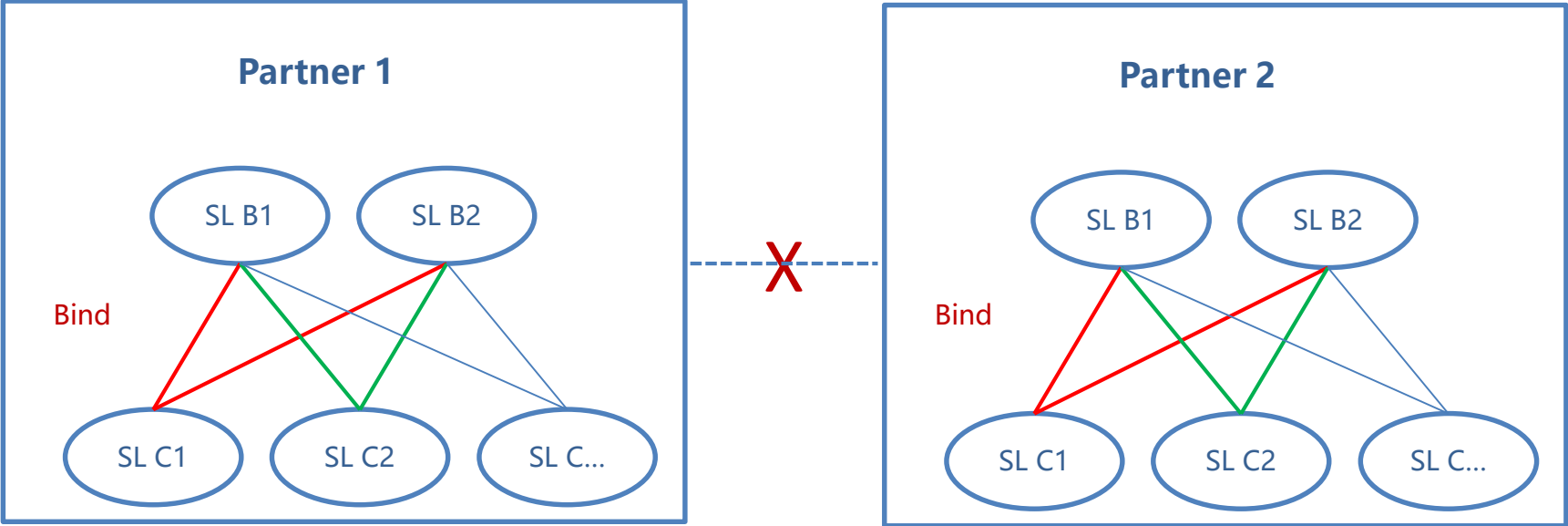
Personal information

Activate device



No Data

# Pre-Bind



Service Providers or Dealers can bind their Smartlink B and C. So, all their Smartlink C remote requests will be forwarded to their Smartlink B only.

# Pre-Bind

SmartLink Service Platform | Service provider

gl\_501651444 Logout

Remote diagnosis

Management

Statistics

Activate device

Pre-bind Device

Renew records

Partner

Personal information

Pre-bind Device

By pre-binding device function, you can achieve:

1. The pre-bind account can view the remote diagnostic requests issued by all associated SmartLink C devices, and others will not be able to view.
2. The pre-bind account can view the service records of SmartLink B devices associated with its account

S/N Please input device S/N

Status All

Search

Pre-bind Device

Total 0 records

The screenshot shows the 'Add a device' dialog box overlaid on the main interface. The dialog box contains the following fields:

- \* S/N: Please input device S/N
- \* Activation code: Please input activation code
- Remarks: (with a text area and a small icon)

At the bottom of the dialog box, there are 'Cancel' and 'OK' buttons.



**Thank you**